From: Bill Van Beek/=Mobile/Toyota. Sent:1/4/2010 12:43 PM. George Morino/=TMS/Toyota@Toyota. To:[-] Cc:[-] Bcc: [ - ] Subject: 90L. Just a few questions: When will the dealers receive their tool kits? What is the process we need to go thru to get replacement templates when needed? Will we get some sort of estimate by dealer of the vehicle volume to expect? Have we had any changes to the repair process instructions that we have? Will we have to supply the dealers with the calibrations we received or will they be available on TIS? Thanks and Happy New Years! Bill Van Beek Technical Services and Training Manager Office: 303.799.7582 Cell: 720.480.3014